

Troy at a Glance

A LOOK AT THE COMPANY AND ITS VISION



The Gold Standard for Performance

Who We Are

Troy Corporation develops and manufactures performance materials for industry. Our materials are used and available in over 100 countries to produce high performing, cost-effective, and environment friendly products. Our customers include the leading manufacturers in their respective industries. Our objective is to provide superior products

and technology for the needs of our customers, drawing on the knowledge and expertise gained from serving our markets worldwide for over 50 years. Troy products help manufacturers and formulators address the changing needs of the global market.

Corporate Vision

Our Mission

Troy is a technology company providing environmentally sound performance products to customers worldwide. We have special expertise in performance materials. Troy products are meeting unique customer requirements and adding value in a score of end-use markets, starting from our long-standing base in coatings, wood preservatives, building materials and metalworking fluids.

Troy is a growth company. Our objectives are to increase existing business by 15 percent each year and supplement internal growth with selective acquisitions. Troy is an international company. We sell an increasing share of our products in world markets. We expect to become more fully integrated, operating with plants in locations best suited to serve our customers.

Troy is a high performing company. We feel profit is a by-product of serving our customers exceptionally well, which is our primary objective. We strive for a level of profitability and return on investments that places us in the top quartile of industry.

Above all, Troy caters to customers. We seek to serve companies that are leaders in their business. We pride ourselves on providing innovative, high-quality solutions to unique customer needs and on our ability to offer sophisticated technical support and total service.

The Values That Guide Us

- We operate with integrity and truthfulness in our relationships with customers, suppliers and employees.
- We strive for the highest quality in all that we do.
- We want to be known for innovation and superior service.
- We are committed to open and honest communication.
- We are a group of dedicated professional who value teamwork.
- We strive for excellence. We are achievers.
- We believe Troy people make the company.

Our Management Philosophy

Troy has succeeded by attracting exceptional people and giving them a great deal of freedom. We operate with a lean staff and a minimum of formality. This approach gives us flexibility and responsiveness that we want to preserve. We recognize that with increased size and complexity we need to introduce more discipline and develop management style that better integrates our diverse skills.

Our philosophy consists of these principles:

1. We are a highly participatory company that avoids politics and divisiveness. We work together, which requires that we support and trust one another. The Troy way is to help others succeed.
2. We expect a lot from people who join Troy. We stretch them with responsibility and hold them accountable for their performance.
3. Our goal is to improve how the company works together as an integrated operation to deliver value to our customer.
4. We intend to strengthen our ability to design products to meet unique customer needs and to maintain our emphasis on new product development.
5. The company will continue to attract and promote highly talented people. We value initiative.
6. We encourage personal growth and ensure opportunity based upon performance.
7. We believe in providing frequent feedback and recognition to people.
8. While we appreciate that confidentiality is the privilege and, occasionally, a special edge of the private company, we pledge to keep our people informed. We encourage communication across functions and business units.
9. Troy believes plans and budgets create a framework within which we can allocate resources, balance control and innovation and react to unanticipated events. We intend to plan more thoroughly while preserving the nimbleness that has contributed to our success.

P Performance Products

Dry Film & Wet State Preservatives

Polyphase® dry film preservatives protect aqueous and solvent-based paint films, plasters, building products, and other surfaces from microbiological attack, including fungi, mold, mildew, yeasts, and algae. Even in the most difficult climates, Troy fungicides, mildewcides, and algacides keep industrial and consumer products free of microbial growth. Micropel wet state preservatives include a wide range of chemistries for plastics protection, including performance antimicrobials with high temperature stability.

In-Can Preservatives

Mergal® in-can preservatives help extend paint and stain shelf life with long-lasting protection against bacteria, fungi, and yeast.

Defoamers

Troykyd® defoaming additives eliminate entrapped air, evolved gases, and moisture vapor in the coating, thereby providing a film which is free of surface defects. Troy provides a complete line of defoamers for aqueous and solvent coating systems.

Substrate Wetting, Flow, and Leveling

Troysoj™ additives reduce surface tension for the control of coating properties, enhancement of coating surface appearance and integrity, and elimination of coating defects. The result is complete substrate wetting and improved adhesion.

Mar Resistance & Slip Agents

Troysoj™ additives enhance surface appearance and performance - important attributes in the finished product.

Troy additives allow the formulation of coatings with excellent resistance to mar and abrasion, with increased surface slip

Dispersants

Troysperse™ additives provide improvement in pigment dispersion and stabilization of the dispersed pigment. Lower processing times, higher pigment loading, and improved color strength are achieved using Troy dispersants.

Rheology Modifiers

Troythix® rheology modifiers influence the storage, application, and appearance of the coating system. Troythix products enhance properties of viscosity (thickness), settling resistance, sag resistance, and surface flow and leveling.

Powder Coating Additives

Powdermate® additive products control coating properties to enable powder coating manufacturers to create value-added, high performance coatings. The Powdermate product line includes flow and leveling, degassing, pigment and substrate wetting, and texturing additives.

Driers & Catalysts

Troymax™ driers and chelating agents are used to accelerate the drying process and resist loss of dry. Troymax driers are available in a complete range of metallic salts for a wide range of systems and applications.

Anti-Skinning Agents

Troymax anti-skinning additives maintain the integrity of the paint or varnish during storage and in packaging, enabling it to resist congealing, clumping, and skinning.

T Troy Business Units

Wood Protection

Troy offers products and application assistance dedicated to the wood preservation market. Polyphase biocides for woods are engineered to protect against blue stain, mold fungi, and wood destroying fungi on a variety of wood and related products, including freshly sawn lumber, engineered wood composites, wood polymer composites, millwork, and commercial and residential stains.

Metalworking Fluids

Troy manufactures and markets a dedicated line of products intended specifically for metalworking fluids. Troy offers Polyphase, Mergal, Grotan®, and Troyshield™ biocides, as well as specialty defoamers and microbial contamination test kits. Troy Metalworking Fluid additives are sold exclusively to formulators, chemical managers, and tank-side technicians of aqueous-based and water-dilutable metalworking fluids, coolants, and lubricants.

Micropel Antimicrobials for Plastics

The Micropel Division markets preservatives engineered for the protection of the physical and aesthetic properties of plastics from microbial threats, such as bacteria, fungi, and other microorganisms. Micropel serves formulators and fabricators of flexible PVC, polyurethanes, polyolefins, rubber, and other polymers with a wide selection of antimicrobials technologies.

Powdermate Powder Coating Additives

The Powdermate Division offers a complete line of products and services for powder coating manufacturers. Powdermate was built on powder market expertise, and has grown to include dedicated sales and service personnel, as well as expert technical service staff. Powdermate is dedicated to providing premium additives that help powder coaters add value to their coatings and achieve higher levels of quality and performance.

Worldwide Facilities

Manufacturing

Troy has 6 modern manufacturing facilities on 4 continents, plus inventory in 19 separate worldwide locations.

Research & Development

Troy maintains 5 laboratories, 2 product development centers, and 7 climatically diverse field testing locations worldwide.

Customer Support

With 9 sales offices and 9 customer service centers across the globe, Troy is well positioned to offer more accessible support to customers on every continent.



Services

As a Performance Partner, Troy offers a variety of services to support our product line of preservatives and additives to meet customer needs and provide market solutions. Troy invites you to take advantage of the Troy services that can help you achieve your market objectives.

- Technical Service representatives can provide formulation assistance, product evaluation, and microbiological, analytical, and field testing to assist you in developing an optimum formulation that meets your product objective.
- Regulatory support is offered globally with regional and national expertise to meet your needs.
- R&D scientists constantly work to anticipate future industry needs and develop innovative technology. Contact your Troy representative to discuss your unique requirement that may not be met by materials currently on the market. In fact, Troy may have just what you need already under development and if not, may be able to work with you to achieve your objective.
- A global supply network is in place to ensure product availability and fast delivery. Contact your local representative to ensure the product you need is available when you need it.

Call your nearest Troy representative for immediate assistance or visit us online at www.troycorp.com. When visiting the website, become a registered user to obtain access to a wide range of resources.

An ISO 9001:2000 and ISO 14001:2004
Certified Company



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